



Member in Transition Guide

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A Guide for Members in Transition
Prepared by the Wisconsin City/County Management Association



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INTRODUCTION

Finding yourself in transition happens to the best of us. It is a difficult period for you and your family. Grant yourself the time and grace necessary to make the right decisions as you move forward to your next opportunity. Your fellow managers are a solid source of support, friendship and ideas. Use them. We're here for each other.

This guide is meant to serve as a resource for those Wisconsin managers/administrators and assistants who may lose their position or who are "in transition." It is designed to assist managers in transition within their own comfort zone. Every effort has been made to respect the manager in transition's dignity, desire for privacy and wellbeing with each level of support available.

One must be a Wisconsin City/County Management Association (WCMA) member in good standing to receive the benefits of this program as well as an International City/County Management Association (ICMA) member in good standing to receive the benefits of the ICMA program referenced within this document. Your WCMA and ICMA memberships follow you! They do not stay with your municipality, town or county.

WHAT TO DO WHEN ASKED TO RESIGN

1. Do not volunteer your resignation until you have worked out a satisfactory written separation/severance agreement approved by the council/board (see the model separation agreement in this manual).
2. Councils/boards usually want the manager to resign quietly to avoid public controversy.
3. Frequently, managers/administrators feel they should promptly accede to a resignation request, but, upon reflection, decide they should not resign unless they can do so "on terms they can live with."
4. Councils/boards usually are willing to provide severance benefits (dollars, time and employee fringes) if the manager/administrator will voluntarily submit his/her resignation. Often those benefits are larger than those provided for in the manager's employment agreement.
5. Managers/administrators should consider hiring an attorney versed in employment law to negotiate a written severance agreement detailing the terms of separation. This is recommended to avoid any misunderstandings and to negotiate a better severance than the manager may gain by himself/herself.

IMMEDIATE STEPS

1. Call ICMA Member Services at 202-962-3680 or e-mail them at membership@icma.org to notify them of your change in status. ICMA can provide information about positions

available throughout the country. You can also seek advice from ICMA's members in transition staff. ICMA information is also available at its website: www.icma.org.

2. Call the WCMA Executive Director at 815-753-0923 or e-mail contact@wcma-wi.org to notify WCMA of your change in status. Give WCMA your updated home address, phone number and e-mail so you can continue to receive correspondence or go online to www.wcma-wi.org and update your personal information in your member profile.
3. Call a Senior Advisor immediately for general support and severance information. The WCMA Senior Advisors are:

Tim Schuenke
262-389-1412
tschuenke@gmail.com

Linda Kutchenriter
920-410-4073
lindaloyd@charter.net

Bernie Van Osdale
715-426-5644
bvanosdale@dishup.us

Dianne Robertson
414-333-6120
probertson1@wi.rr.com

4. Check the status of your health insurance coverage. Explore other insurance options if available i.e. through a spouse or other organization. Apply for COBRA benefits if necessary.
5. You may want to contact one of the attorneys listed in Appendix A or your own personal attorney if you have questions about the severance portion of your contract or to review it with counsel.
6. Apply for unemployment insurance by contacting your local state employment office. Rules vary from time to time. The State can interpret current rules for you.
7. Contact neighboring administrators/managers and let them know your status.
8. Contact any member of the WCMA Board of Directors or any WCMA member with whom you are acquainted for general support and information.
9. Look for interim jobs in communities that have special projects or with local colleges.

10. Network with regional commissions and public, non-profit and university entities and private sector consulting firms to identify temporary assignments for managers in transition (MIT's).
11. Update your resume and interviewing skills. WCMA offers a resume review and mock interviews at annual conferences. Take advantage of these complimentary sessions when offered.
12. Consider counseling for yourself and your family. Check the WCMA newsletter, WCMA website, ICMA newsletter, ICMA website (www.icma.org) Member Benefits section and Members in Transition section, ASPA newsletter, college placement office, outplacement firms and executive search firms for possible employment.
13. Check into the variety of reading material available regarding life changes and transforming disappointment. For more information visit your local library or bookstore.
14. Contact recruiting firms or check their websites as they may have permanent or part time positions available you are not aware of.
15. Leverage your social media presence, especially professional networking sites like LinkedIn. In 2017 there were approximately 500 million LinkedIn user accounts worldwide.
 - If you do not have a LinkedIn account, create one. Membership is free.
 - Upload a professional image of yourself. Do not use an image of you at a party or in casual wear. If you do not have an image, wear professional attire and ask a friend to take a picture of you in front of a blank wall.
 - Spend time updating your LinkedIn profile. Update your education, work experience, and other information. Make certain to showcase results. In local government we often talk about how much we have accomplished as opposed to the results of what we accomplish. If you implemented a process that achieved hourly savings, indicate it as such as opposed to performing 15 RFPs. This will demonstrate productivity over activity.
 - In your profile statement, do not write "Administrator seeking employment." Look at what others put in their profile and develop an action statement that defines what you bring to a position.
 - Update the background image on your LinkedIn page. It is a small color change behind your image, but if you do not, you will give the impression that your information is dated and that you are out of touch with current technologies.
 - Download the LinkedIn app on your mobile device to stay up to date.
 - Connect with people that you know and those that you do not know. Try to achieve at least 1,000 connections. But be careful, as LinkedIn only allows you to send up to 3,000 connection requests for the lifetime of your account.
 - Spend at least 30 minutes each week adding to discussions on other people's posts and the discussion forums. LinkedIn rewards active users by featuring active users' profiles in other people's feeds, more than inactive users.

- In face-to-face networking, you are encouraged to introduce yourself to others. In LinkedIn it is no different. If there are people you have not spoken to in a long time, message them. If there are items that people post, like the post and type a message complimenting them. They may reach out to contact you. If someone is doing something that interests you, message them and ask them about it. Just like in real social settings, LinkedIn is all about networking. Feel free to suggest that you get together for coffee or lunch.
- Publish content on LinkedIn to demonstrate your knowledge and critical thinking ability. This will help keep you noticed in other people's feeds and you may find other people wanting to connect with you. You can either find an article online and write a brief intro regarding your opinion on it or you can write your own article on whatever topic you like and publish it directly into your LinkedIn feed.

EXIT STRATEGY

It is important for the manager/administrator to have an exit strategy to help control how one leaves their job. This strategy includes legal assistance (see WCMA resources and Appendix A) and the need for a severance or separation agreement as well as how the former employer will be making your termination public.

SEVERANCE CHECKLIST

The following was taken from the California City Management Foundation publication "Resource Guide for City Managers in Transition." You may want to consider these suggestions when discussing your severance agreement with your attorney.

These comments were offered by city managers based on their experiences in the separation process. Several managers noted it is best for all severance provisions to be provided in advance in the employment agreement. However, since it is usually not possible to consider, during pre-employment negotiations, everything that could be of concern later, the following suggestions may assist managers/administrators going through a separation process. Speaking with other managers who have gone through a similar experience and reviewing other separation agreements may also be helpful.

- Review your employment agreement.
- Hire an attorney who is familiar with public sector chief executives and consult with him/her before making any formal or informal agreements with the council/board. Don't try to work out an agreement by yourself, even if you think you can represent your own interest. You may regret it later.
- Stipulate in the separation agreement who can speak to the press and what he/she will say. Add accountability into the separation agreement (for example, if the manager violates the "speak no evil about the council" provision, severance provisions would cease; if the council/board violates it, severance would double). (See Press Release Section)

- Get a letter(s) of reference signed at the time the separation agreement is executed.
- Stipulate the manager's/administrator's personnel file is sealed and only he or she can authorize its release subject to §§19.85 Wis. Stats.
- Stipulate who will respond to employment verification inquiries and the information that person is permitted to convey. For instance, in addition to dates of employment, you may agree upon a list of your accomplishments to be communicated and/or specific areas that are prohibited.
- Obtain continued medical benefits for a period of time after separation.
- Secure payment of all sick leave, administrative leave and vacation leave.
- Consider the advantages/disadvantages of a payoff of contract terms vs. staying on the payroll.
- Vest in deferred compensation accounts for the entire year.
- If the council/board expects to receive advice or assistance from the manager/administrator after the separation, make sure the length of the commitment and the compensation are clear.
- Negotiate for the use of the municipality's automobile, office space, clerical assistance and office equipment for a specified period of time.
- Obtain outplacement services paid by the city.
- Download your internet bookmarks, print out or copy your electronic address books, get a personal computer, e-mail address, and business cards; decide which work-related periodicals you want to personally subscribe to; and maintain contact with your area managers group and other professional associations.
- Write out a list of the organization's accomplishments during your tenure as manager/administrator for future reference as you begin your job search.
- Update your member profile in the WCMA website with personal email address and phone number.

A Sample Severance agreement has been provided as Appendix B. If you decide to use the agreement, review it with your personal legal counsel prior to execution.

PRESS RELATIONS

1. Reach agreement with the council/board that neither side will speak negatively about the other; cite "philosophical" differences and wish each other well.

2. Develop a mutually agreeable press release.
3. Draft the letter of resignation that says what you want the press to know. Let the letter speak for itself, rather than commenting further to the press.
4. Stay away from the press for a couple of days to let things die down. When you do talk, don't talk about the council/board (it won't help). Talk about the things you are proud of in your tenure.
5. Make no public pronouncements defending yourself; take the high road.
6. Remember your greatest asset is your professional reputation. The way you exit creates a lasting image and reflects on how you value your work and your colleagues.

WHAT THE MANAGER/ADMINISTRATOR SHOULD DO AFTER RESIGNING: "THE MILLER RULES"

The "Miller Rules for Survival" were written by Mike Miller circa: 1990. He is a long time ICMA member, manager and occasional manager in transition. Miller provides realistic advice on how to handle the transition period (These "rules" have been amended by WCMA Member suggestions)

1. Expect an extended period of "in transition" time and hope for the best. Time moves slowly for active people faced with inactivity. Councils normally require three to nine months for a manager/administrator selection process. Transitional periods of from nine months to two years are not uncommon, thus there is a need for a larger or longer severance package. Generally speaking, the larger the target organizations, the longer it takes.
2. Send out lots of resumes. More resumes mean more interviews. More interviews means more chances of being offered a job. You do not have to accept or be serious about a position to apply for it. You can always turn down an undesirable job if offered. You may find a jewel by chance.
3. Accept interviews when offered. Your interviewing skills will improve with practice.
4. Do not feel guilty about being fired or "resigning." It can happen to anyone, especially in our profession. If it does, deal with it and go forward. Managers/administrators are trained to accept responsibility for entire organizations. As a consequence, when in transition we tend to blame ourselves (consciously or unconsciously) for our plight. In such cases, acceptance of responsibility (guilt) serves only to cause depression and hinder the job seeking process. Maintain a positive attitude. Remember that you have value as a professional manager/administrator. Take it one day at a time, and, as Winston Churchill said, "NEVER, NEVER, NEVER GIVE UP."

5. Avoid over-explaining your departure from your former position in your resume and in interviews. When asked, simplify your response to such causes as “politics” or “incompatibility with the council” while remaining truthful. Be aware that your answer may not be accepted by prospective employers.
6. Always be truthful when interviewing. They will undoubtedly do an internet search on you and will find out for themselves. Be very careful using social media. If you make disparaging comments they can be discovered. Also, it is recommended you do an internet search on yourself so you know what’s out there and can be prepared to respond. If there is “bad press” that has been published, you may want to consider utilizing the services of a firm such as Diamond Links, which deals with reputation management: <https://diamondlinks.net/>
7. You should also develop an answer to the following question: “Why might you be interested in a job that pays less than your former job?” Your answer should relate to the quality of the opportunity being presented, how it fits where you are at in your career and how your skills are a good match.
8. Immediately have good quality business cards printed utilizing a title such as “Public Management Consultant.” The cards serve two purposes: 1) You will be surprised how many times you will be asked “what do you do?” The cards serve to provide an alternative to “I am an unemployed city manager” or “I was a city manager.” 2) Offering your services as a consultant will also provide a filler for your resume (councils do notice gaps) as well as relief from boredom. Be willing to reach out through direct contacts and email to offer your services. Taking on short-term consulting assignments can generate income and help keep your skills sharp.
9. Recognize that spouses and children feel real anger at those who put you in transition and uncertainty about the future. They need and deserve your understanding and support. The same holds true for children and other family members. Your transition period is a great opportunity to strengthen family bonds. This is a rare opportunity for family time. Value it as such.
10. Remember it is ICMA’s policy to waive dues payments for members in six-month increments for up to three years for all members in transition. If you are a member, contact the ICMA. You are also eligible for free registration to the ICMA annual conference.
11. It is also WCMA’s policy to waive dues payments and conference registration fees for members in transition for up to two years.
12. Apply for unemployment insurance benefits. This program has been paid on your behalf for years and you are entitled to the payments when you are fired or forced to resign. This is one of the items to consider when deciding between a payout and remaining on the payroll. Obviously, you should not apply for benefits if it is prohibited by your severance agreement.
13. Develop or maintain active participation in ICMA and WCMA committees. Attend WCMA Regional Meetings. These activities will help you stay in the loop with your colleagues. Keep

in touch and go to lunch with your colleagues from time to time. While it can be difficult to face colleagues who will ask “what happened?” it’s important to remember that they are sympathetic and want to help.

14. Never despair. The time away from intense daily work can be a refreshing and spiritual experience. Try to have fun: read, go out, play golf, play tennis, jog, meditate...or do whatever it takes to keep your spirits up! Do something enjoyable that you would not have time to do while fully employed. Staying active will help you feel better about yourself and increase your capacity to deal with tough times.
15. While away from your professional work routine, get up at your normal time. Each day reserve time to make telephone calls, send out letters and resumes for job openings and research city openings. Prepare a job list to do at home, for example: paint the bedroom, fix the kitchen sink, etc., and prepare a list for what you will do during the day.
16. NETWORK, NETWORK, NETWORK!

ICMA SERVICES

Remember, ICMA membership belongs to the individual, not the local government. Staff at ICMA changes from time to time; therefore, the following number is the general number for Member Services: 202-962-3680. E-mail: membership@icma.org. ICMA will provide the following to you:

1. Membership dues may be waived for up to three years (in six month increments) while you are in transition and actively seeking local government employment.
2. "ICMA Newsletter" and "Public Management" (PM) magazine.
3. All membership privileges of your current membership category.
4. Complimentary registration to the next annual conference. (Special instructions are on the conference registration form.)
5. Access to personal support from the ICMA leadership, senior management staff, senior advisors, and members to deal with issues of severance, relocation and job hunting. ICMA Member Services can direct you to the right place depending on your question.
6. A copy of "Notes from Beachcombers" and the January 1992 issue of "PM" magazine dealing with being in transition.
7. ICMA offers a discounted price for ICMA Reputation Management Services.
8. At your request, you can be listed in the "ICMA Newsletter" as being in transition to let your colleagues know where you are and to receive support from them.
9. For complete up-to-date information on the ICMA Member in Transition Program visit <https://icma.org/members-transition-program>.

WCMA SERVICES

WCMA membership stays with the individual, not with the employing agency. WCMA offers the following services for Managers in Transition:

1. Membership dues will be waived up to two years while you are in transition and actively seeking local government employment.
2. WCMA Newsletter and other WCMA correspondence.
3. Membership privileges of your current membership category.

4. Complimentary registration to the winter and summer conferences for a period of two years. Lodging expenses are not covered; however, employed members are encouraged to invite managers in transition to share a room to help defer expenses.
5. At your request, you can be listed in the "WCMA Newsletter" as being in transition to let your colleagues know where you are and to receive support from your colleagues.
6. WCMA/ICMA Senior Advisors and the Executive Director are always available to assist you in any way throughout your in-transition period.
7. Legal Assistance:
WCMA will provide a member in transition up to \$500 financial support for legal assistance. WCMA has developed a list of attorneys with specialized knowledge in the field of municipal government and labor relations in Wisconsin (see Appendix A). These attorneys can advise and/or represent managers and administrators in negotiations with village or town boards, city councils or county boards regarding severance agreements. Many attorneys with this specialized knowledge often represent cities and are reluctant to take cases in opposition to cities. However, the attorneys on this list have the specialized experience and are interested in taking such cases.
8. Mental Health Assistance:
WCMA will provide a member in transition up to \$500 financial support for mental health counseling. Be sure to check with your employers' Employee Assistance Program (EAP) to see if you are covered and use them for any mental health and emotional support needed. Also advocate for your rights per your contract. In addition, you may want to receive additional counseling for you and/or your family. There is a list of resources in Appendix A

JOB SEARCH AND GUIDANCE

While we want you to stay in the profession, don't limit yourself in your search and consider opportunities in the public, private, and non-profit sector. Be sure to consider your certifications and education that can help you with other opportunities. Below are resources that can help you.

Municipal Search Firms

There are professional organizations dedicated to the placement of executives in the private and public sector. There is a fee that may or may not be paid by a prospective employer. Look in the yellow pages or online under "executive search consultants" for a list of firms in your area. Also check the classified section of the ICMA's Public Management magazine and the WCMA Newsletter classifieds for firms specializing in public sector searches.

ICMA Website www.icma.org

ICMA Job Center

Online job listings are available in the ICMA Job Center at <http://jobs.icma.org>. The ICMA Job Center offers a database of current job openings for local government

professionals. Positions listed are with local governments, related local government and nonprofit organizations, and universities. The Job Center also offers an online resume service and job agents for ICMA Members. Log in on the right side of the page to take advantage of these services.

ICMA Newsletter

The ICMA Newsletter is posted at www.icma.org and lists job openings.

ICMA Job Opportunities Bulletin

The ICMA model employment agreement can be found at http://icma.org/en/icma/career_network/career_resources/model_employment_agreement

WCMA Website

www.WCMA-WI.org

The WCMA website contains a listing of job openings and is updated frequently.

League of Wisconsin Municipalities Website

<http://www.lwm-info.org/>

WCMA Membership Responsibilities

WCMA members are encouraged to contact fellow managers and administrators that are in transition. WCMA members can help managers in transition in the following ways:

1. Hire managers in transition for interim work and special projects.
2. Provide office space and equipment for managers in transition.
3. When going to ICMA or WCMA conferences, invite a manager in transition to share your room at no cost.
4. Monitor the environment. As one hears about a manager that may be in trouble, members are encouraged to contact either the WCMA Executive Director or one of the Senior Advisors.

Regional Coordinators

The Regional Coordinators are responsible for identifying WCMA members as soon as it appears they are leaving a management position and do not have a new position identified. Regional Coordinators should also frequently advise their regional counterparts to notify them of members who may be in transition.

Once a member in transition (MIT) is identified, the Regional Coordinator should:

1. Advise the WCMA Executive Director so that WCMA support can be offered
2. Either personally contact the MIT or identify another primary liaison
3. Assign a person from your region to maintain regular (weekly or bi-weekly) contact with the MIT, encourage others to contact the MIT, keep the WCMA Executive Director aware of the MIT's status, coordinate closely with the Senior Advisors and provide the MIT with the support services available through the WCMA and the ICMA.

SUGGESTIONS FOR GUIDE

Please contact Dawn Peters at contact@wcma-wi.org for any suggestions you may have to improve this guide.

Appendix A

Wisconsin Attorneys

Charles Blumenfield
Law Offices of Blumenfield & Shereff,
LLP
1001 W. Glen Oaks Lane, Suite 110
Mequon, WI 53092
262-241-3400
blumenfield@cbcslaw.com

Stephen diTullio
DeWitt Ross and Stevens
Two East Mifflin Street, Suite 600
Madison, WI 52703
6080-255-8891
sad@dewittllp.com

Jeffrey Hynes
Hynes & Associates
2300 N Mayfair Rd # 390,
Milwaukee, WI 53226
414-774-2920
hynes@hyneslawfirm.com

Yvette Heintzelman
Clark Hill PLC
130 E. Randolph Street, #3900
Chicago, Illinois 60601
Phone: 847-971-0398
Email: yheintzelman@clarkhill.com

Mental Health Assistance

Dan Muxfeld
2801 Marshall Ct.
Madison, WI 53705
608-622-5051
dan@mhfatrainer.com
www.mhfatrainer.com

Additional Mental Health First Aid for Supervisors & Leadership Resources

- ***Mental Health First Aid:***
<https://www.mentalhealthfirstaid.org>
- ***US Mental Health First Aid Mental Health Resources:***
<https://www.mentalhealthfirstaid.org/mental-health-resources/>
- ***The American Psychiatric Association Foundation Center for Workplace Mental Health's Right Direction Program:***
<http://www.workplacentalhealth.org/Employer-Resources/Right-Direction>
- ***The Bridge Between Suicide and Life:***
https://www.ted.com/talks/kevin_briggs_the_bridge_between_suicide_and_life

Appendix B

SAMPLE SEVERANCE AGREEMENT**

(References in this agreement to gender are for example purposes only and are not intended to specify a particular gender.)

Sample Separation Agreement

This separation agreement is made and entered into this _____ day of _____, _____, by and between the Municipality of _____ herein after referred to as (Municipality) and _____ herein after referred to as (Manager/Administrator.)

The (Municipality) has asked the (Manager/Administrator) to resign effective _____. In consideration of the (Manager/Administrator) resigning as the Municipality Manager/Administrator effective _____, the (Municipality) and the (Manager/Administrator) do hereby agree as follows:

1. The Municipality shall provide the Manager/Administrator a minimum severance payment equal to one-year salary of the current rate of pay of said Manager/Administrator. This severance shall be paid in a lump sum unless otherwise agreed to by the Municipality and the Manager/Administrator.
2. The Manager/Administrator shall also be compensated for all accrued sick leave, vacation time, all paid holidays and executive leave. The Municipality agrees to make a contribution to the Manager/Administrator's deferred compensation account on the value of this compensation calculated using the rate ordinarily contributed on regular compensation.
3. For a minimum period of one year following the Manager/Administrator's termination, the Manager/Administrator shall be considered as a regular full time Municipality employee and shall receive, at the Municipality's normal expense percentage, all of the usual and customary benefits received by other full time employees of the Municipality including but not limited to:
 - (a) Health insurance for the Manager/Administrator and his/her dependents.
 - (b) Life insurance in the amount received when he/she was Manager/Administrator.
 - (c) Short term and long term disability.
 - (d) Car allowance or payment of lease, or provide option to buy Municipality vehicle at depreciated value.
 - (e) Outplacement services should the Manager/Administrator desire them in an amount not to exceed \$10,000.
 - (f) Secretarial and office services provided the Manager/Administrator at no cost.
 - (g) Employee Assistance Program (EAP); and,
 - (h) Any other available benefits.
4. The Municipality agrees it shall give the Manager/Administrator a favorable reference upon request of any prospective future employer of the Manager/Administrator.

5. The Municipality agrees it shall perpetually defend the Manager/Administrator and hold him/her harmless and shall indemnify him/her against any pending or future litigation, claims, demands or other legal action, whether groundless or otherwise, arising out of the Manager/Administrator's performance of duties, responsibilities or obligations or inactions during the course of his/her performance of duties. Should the Manager/Administrator be named as an individual and the Municipality's insurance carrier or risk management agency issues a reservation of rights or other document advising the Municipality it will neither defend nor indemnify such claim, the Municipality shall provide for the defense and pay for all said expense and indemnify such claim.
6. This agreement sets forth and establishes the entire understanding between the Municipality and the Manager/Administrator relating to the severance of the Manager/Administrator by the Municipality. Any prior discussions or representations by or between the parties are merged into and rendered null and void by this Agreement.
7. This agreement shall be binding on the Municipality and the Manager/Administrator as well as their heirs, assigns, personal representatives and successors in interest.
8. If the invalidity or partial invalidity of any portion of this agreement is held invalid, the remaining provisions shall be in full force and effect as if they have been executed by both parties subsequent to the expungement or judicial modification of the invalid provision.
9. The Municipality and the Manager/Administrator do both agree they will exercise good faith in the performance of all provisions of this Separation Agreement.

For the Municipality of _____.

By Mayor/Village President _____ . Dated _____

By Manager/Administrator _____ . Dated _____

Attested: _____ . Dated _____

Municipality Clerk

** It is recommended the Manager/Administrator use an attorney versed in employment law in his/her discussions with the Municipality and the preparation of the Separation Agreement.